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| Typed or Printed Name | Cindy Kim Hoang   |      |         |
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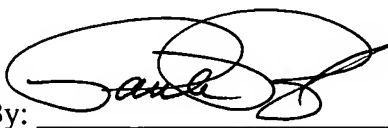
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| <b>STATUS INQUIRY</b><br><br>Address to:<br><br>Commissioner for Patents<br>P.O. Box 1450<br>Alexandria, VA 22313-1450 | Customer Number      | 24353            |
|  | Atty. Docket No.     | GLAD-005DIV      |
|  | Application Number   | 10/697,737       |
|  | Confirmation Number  | 9050             |
|  | Filing Date          | October 29, 2003 |
|  | First Named Inventor | NIXON, DOUGLAS   |
|  | Examiner Name        |                  |
|  | Group Art Unit       | 1632             |

Sir:

A **Utility Patent Application** was filed with the U.S. Patent and Trademark Office on **October 29, 2003** in the above-identified application. Since over **21-** months have passed and no Office Action has been received from the Patent and Trademark Office in response thereto, applicants respectfully request to be informed of the current status of the application.

Respectfully submitted,  
BOZICEVIC, FIELD & FRANCIS LLP

Date: July 13, 2005

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